

# Notice of Nondiscrimination

Allegheny Health Network Healthcare@Home ('Healthcare@Home') complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex [consistent with the scope of sex discrimination described at 45 CFR § 92.101 (a)(2)]. Healthcare@Home does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Healthcare@Home:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Compliance Department and assistance in coordinating needed services will be arranged.

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If you believe that Healthcare@Home has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Compliance Department for Healthcare@Home. You may file a grievance in person with the Healthcare@Home representative who is involved in delivering your care, by email at [ComplianceDepartment@grahamhealth.com](mailto:ComplianceDepartment@grahamhealth.com), or by telephone at **(800) 961-3575**.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are also available to print [here](#) on the Office for Civil Rights' website.

# Access to Language Assistance Services

**ATTENTION:** If you do not speak English, language assistance services, free of charge, are available to you. Call 1-800-355-8894 (TTY: 711).

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-355-8894 (TTY: 711).

**注意:** 如果您使用繁體中文，您可以免費獲得語言援助服務。  
請致電1-800-355-8894 (TTY: 711)。

**UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-355-8894 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان.  
اتصل برقم 1-800-355-8894 (رقم هاتف الصم والبكم: 711).

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.  
1-800-355-8894 (TTY: 711)번으로 전화해 주십시오.

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.  
Gọi số 1-800-355-8894 (TTY: 711).

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.  
Звоните 1-800-355-8894 (телетайп: 711).

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-355-8894 (TTY: 711).

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-355-8894 (TTY: 711).

**ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-355-8894 (TTY: 711).

**રચના:** જો તમે જુજરાતી બોલતા હો, તો િન:જુલ્ કાાા સહાય સેવાઓ તમારા માટજ

ઉપલબ્ છે. ફોન ્રો 1-800-355-8894 (TTY: 711).

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-355-8894 (TTY: 711).

**ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-355-8894 (ATS : 711).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔  
کال کریں 1-800-355-8894 (TTY: 711).

توجہ: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد.  
با 1-800-355-8894 (TTY: 711) تماس بگیرید.