**Appendix E: Separate and Additional Requirements for Westfield Memorial Hospital Financial Assistance**

**Procedure for Application**

Patients that have an income of 100% or less of the Federal Poverty Guidelines, their patient liability balances will be forgiven at 100%. For patients with income between 101%-300% of the Federal Poverty Guidelines, a sliding fee schedule will be applied with a range of 85% to 95% discount based off the maximum payment amount (MPA). Assets will not be used in determining a patient’s income level. Examples of assets not considered are a patient’s primary residence, assets held in a tax-deferred or comparable retirement savings account, college savings account, or cars used regularly by a patient or immediate family members.

2020 Federal Poverty Guidelines as of January 29, 2021 as published in the Federal Register [FR Doc.2021-01969 Filed 01-29-21: 8:45 am]





\*For families/household with more than 8 persons, add $4,480 for each additional person.

**Payment (Installment) Plans**

Payment plans are available, upon approval, for Westfield Memorial Hospital services. Payment plans are reasonable to the industry standards, not to exceed 10% of the patient/guarantor’s monthly gross income. No interest will be applied to the patient balance. Accelerated payment schedules are not used at Westfield Memorial Hospital.

**Billing and Collections**

Westfield Memorial Hospital will not engage in extraordinary collection actions (ECAs) involving forced sale or foreclosure of a patient’s primary residence.